

Remedy CAC Enablement

Office of Naval Research
N00014-10-Q-0021

The Office of Naval Research (ONR) has a requirement to purchase Common Access Card (CAC) integration to Remedy to be in compliance with Naval Network Warfare Command (NETWARCOM) directives. Remedy is a commercial-off-the-shelf (COTS) tool used to manage Information Technology (IT) service management to customers. Under this effort, the contractor shall provide one (1) BMC Remedy CAC Integration Software (RightStar Systems; Part Number RightCAC), one (1) BMC Remedy CAC Integration Software Failover (RightStar Systems; Part Number RightCACM), one (1) Year BMC Remedy CAC Integration Software Support Maintenance (RightStar; Part Number RightCACM), one (1) Year BMC Remedy CAC Integration Software Failover Support Maintenance, and four (4) Implementation Mandatory (RightStar Systems; Part Number RightCACImp). The Government intends to award a firm fixed price purchase order.

The offeror's response should include a cover page and a quote, and be written and organized so as to be compatible with the solicitation requirements. The cover page shall be labeled "RESPONSE TO N00014-10-Q-0021" and shall include the company name, company address, and points of contact with telephone number, facsimile number, and e-mail address. The quote section shall be no more than two (2) pages. This section shall include the costs of supplies and services described in the paragraph above. Specifically, the cost section shall provide product cost as offered, including discounts. Quotes exceeding the page limitation may not be reviewed. The Government will award an order to the responsible offeror that is technically acceptable, lowest cost. Quotes shall be e-mailed to casey.w.ross@navy.mil no later than 2:00 pm on Friday, 24-SEP-2010.